



NACWA Events App – A Tour



## FAQs

**Is the NACWA Events App free, or will I have to pay to download it?**

The App is free to download through iTunes, Google Play or the internet.

**How long should it take for App installation/configuration?**

If your installation is taking too long, make sure you are on a speedy Wi-Fi connection. If you still have trouble, seek out a NACWA staff member who can help you with any issues.

**How do I sync my NACWA Events App across devices AFTER installation?**

Initially, you would turn on syncing on the Settings page, then reply to an email to authorize sync. If you skipped this step during installation, go to More > Event Details > Settings, then hit the Refresh button at the bottom of the page.

**What if I downloaded the App for another NACWA Conference?**

**Do I need to download it again?**

No need to download the App again. Simply touch "More" on the Event Dashboard and you will see "Change Event" up in the top left hand side of your screen. You will then be directed to a screen where you can choose a new event.

**My device is not supported. Is there another way to access App content?**

Yes! Some older devices may not support the new NACWA Events App. You can access all NACWA Events App features using a web browser.

**How do I find session handouts in the NACWA Events App?**

If the speaker or panel has provided materials for your sessions, you will find them listed under the specific session below the speaker name(s) under "Resources". If you are using the app on your phone, click your phone's share/send button to open the documents in a browser, if you are using your tablet or the website, the resource will open once you have clicked or tapped on it.

**Can I use the same App for other NACWA meetings?**

Yes! We fully expect to be using the App at NACWA conferences – so, no need to delete the app when the meeting is over – the app will live on for the next meeting.