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**Mark Jockers** has more than 25 years of experience in communication and public affairs. He is the Government & Public Affairs Manager for Clean Water Services (CWS) in Hillsboro, Oregon and serves as the Chair of the Water Environment Federation's (WEF) Public Communication and Outreach Committee. Mr. Jockers is active with WEF, NACWA, AWWA, the Oregon Association of Clean Water Agencies and serves on the Board of The Wetlands Conservancy. He holds a BA in Journalism from the University of Oregon. Prior to joining CWS, Mr. Jockers worked as a science reporter with Scholastic Publishing; an assistant editor with William Morrow Publishing; and as a freelance researcher and writer specializing in natural resource issues.