

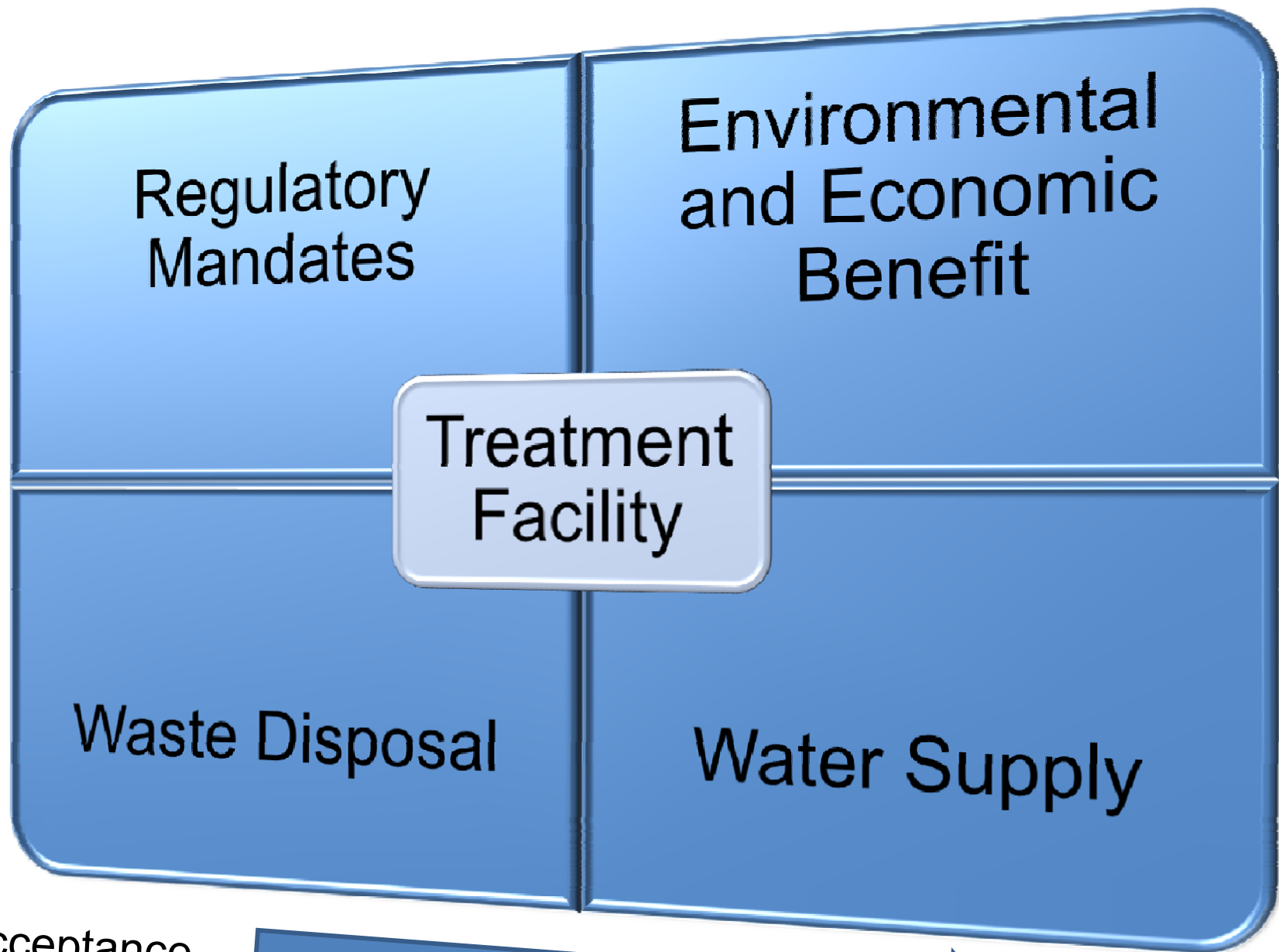
Engaging Communities to Improve Program Outcomes

Chuck Wolf, Vice President
Malcolm Pirnie/ARCADIS

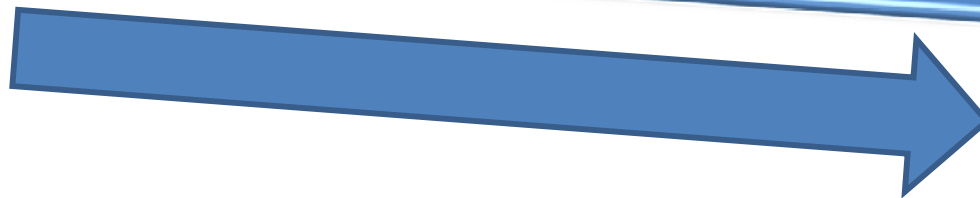
MALCOLM
PIRNIE

 ARCADIS

The Water Division of ARCADIS

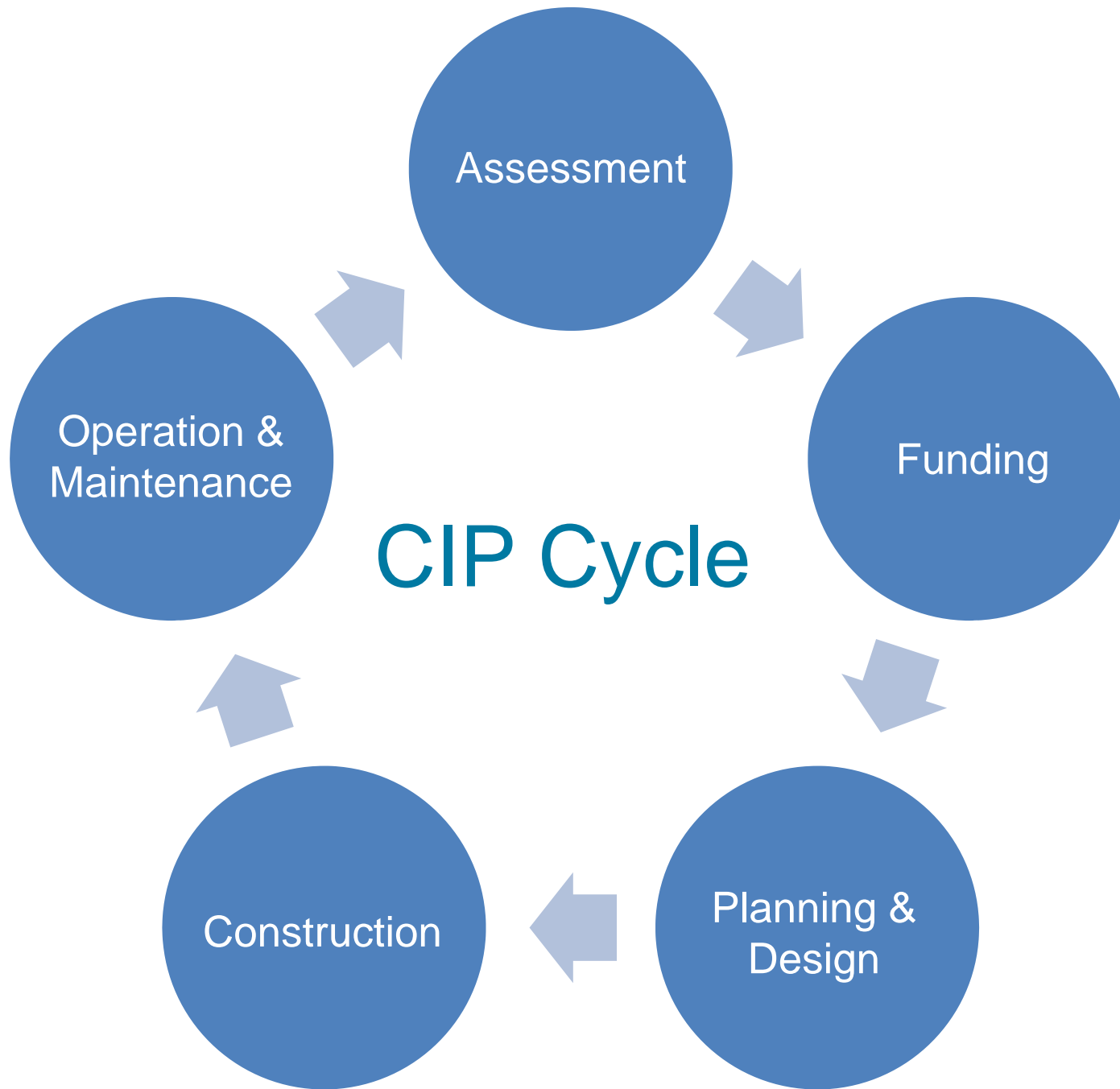


Acceptance

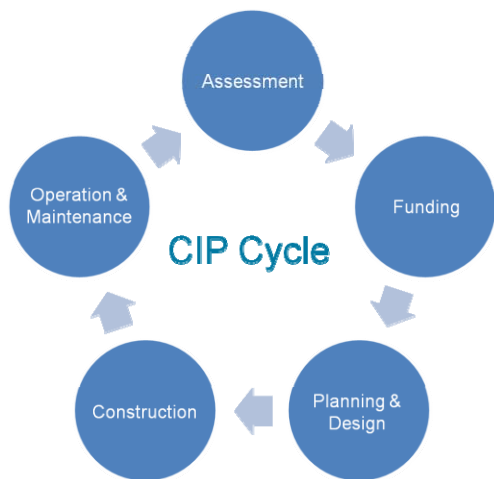


Appreciation

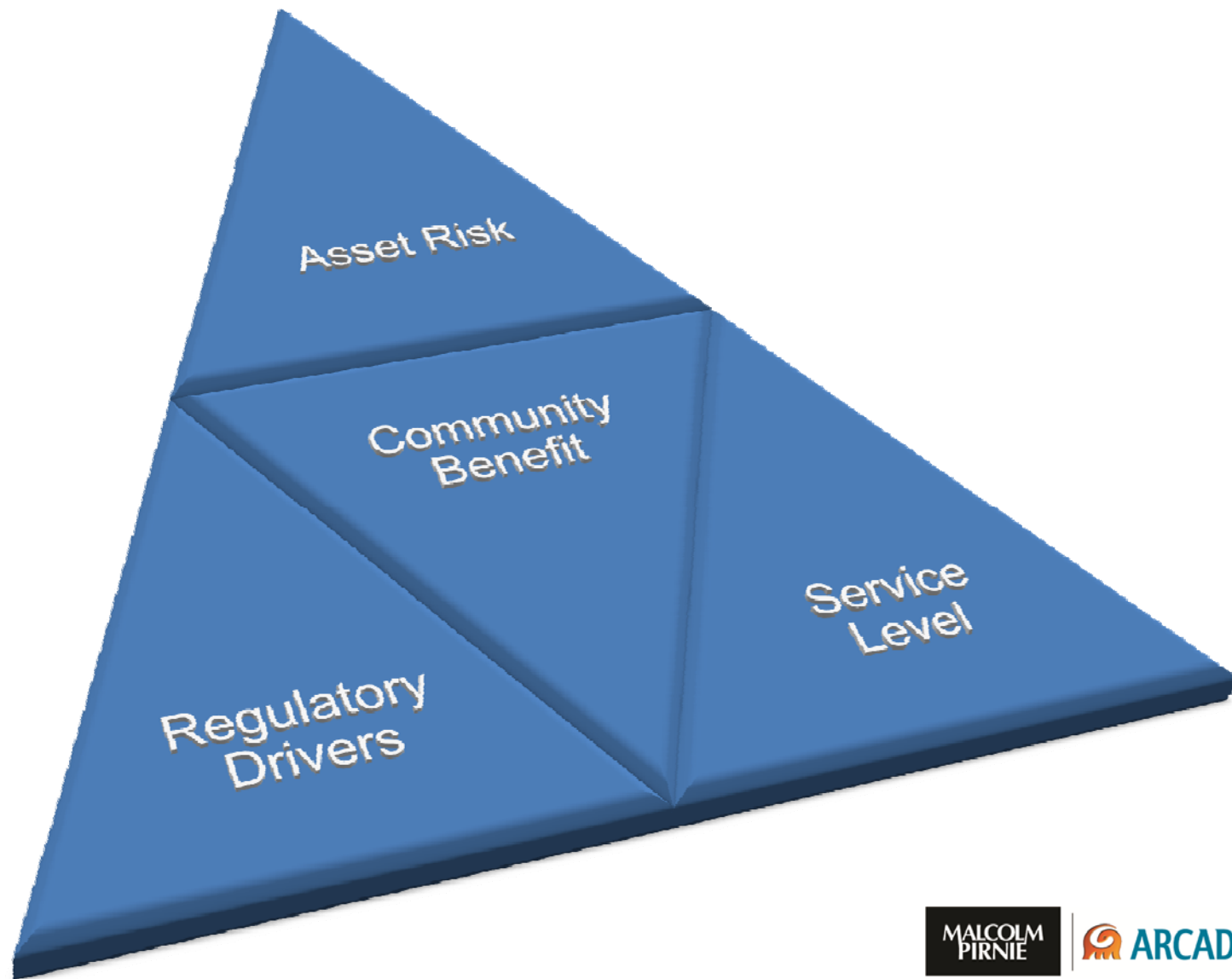
Imagine the result



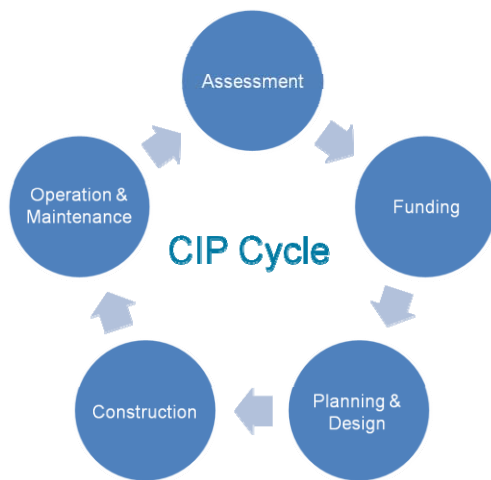
Imagine the result



Build Broad Programmatic Support Early



Imagine the result



Leverage *Communities* to Get the Money You Need

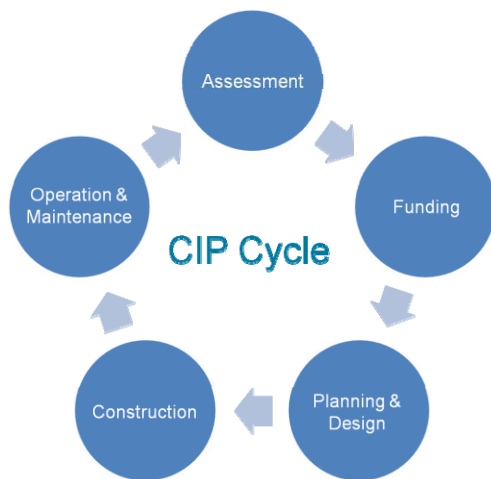


Educate Public on Program Drivers

Embrace Environmental Community Support

Address Political Community Concerns

Imagine the result



Embrace Community During Project Development

Credibility

Provide clear, accurate information about the project so that the community is completely informed about how they may be affected

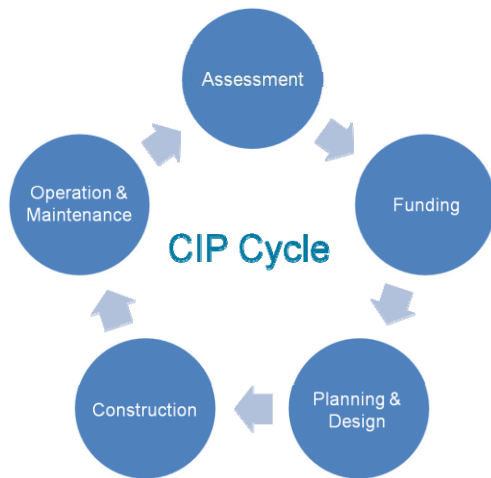
Sensitivity

Allow opportunities to ask questions about the project, provide input, and voice concerns

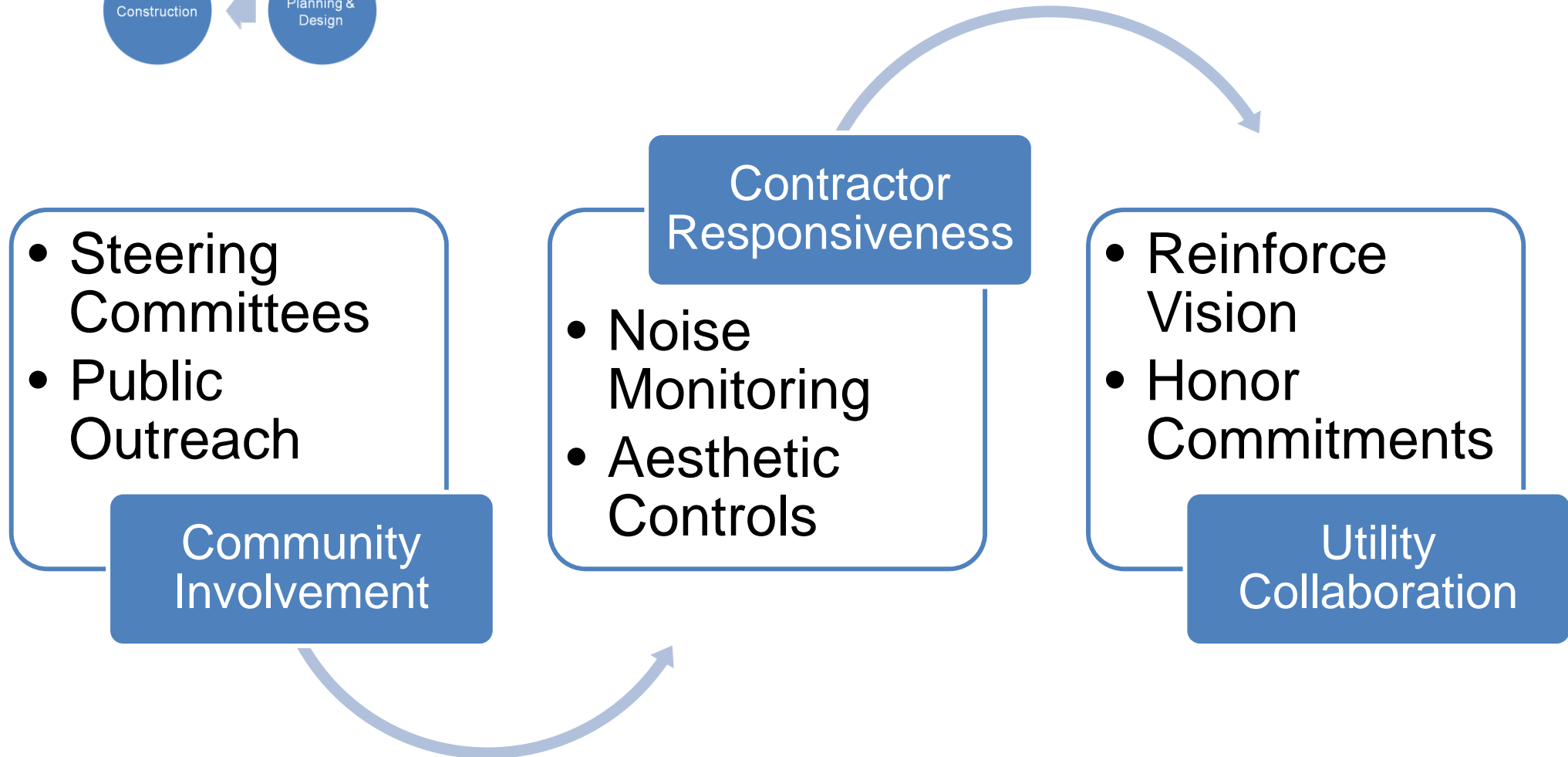
Openness

Promote confidence in decision-making participation and the project's positive impact on the community

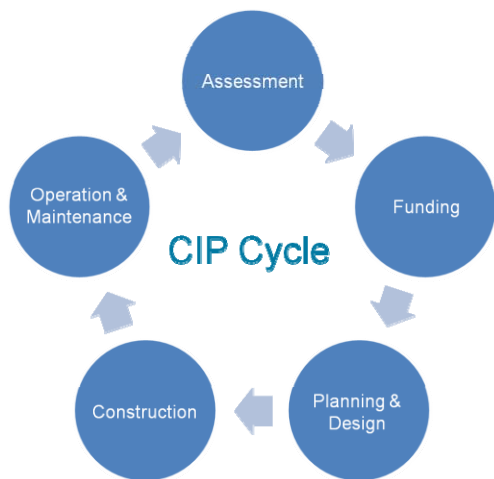
Imagine the result



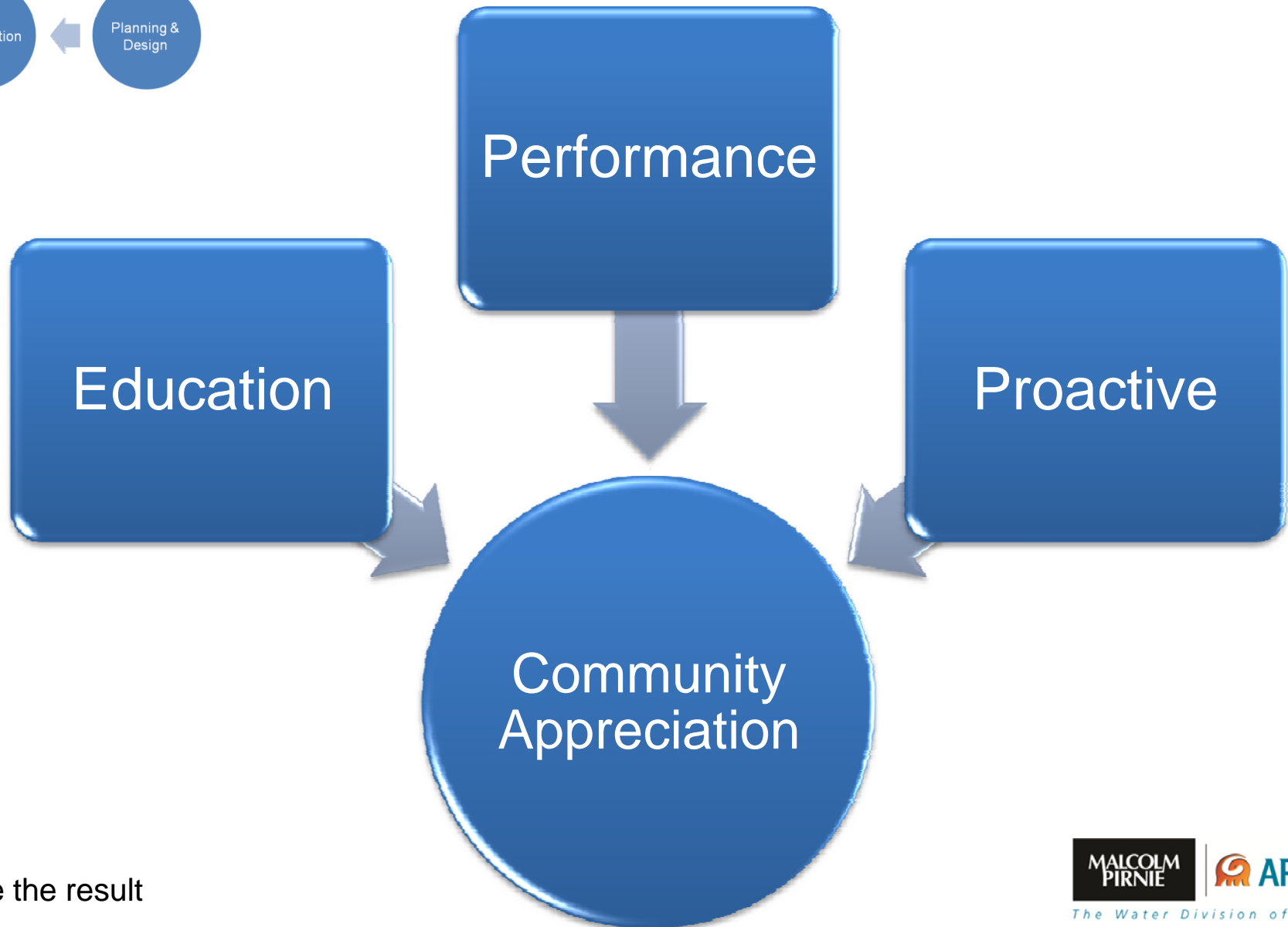
Follow-Through During Project Delivery



Imagine the result



Remain a Community Member During Operation



Imagine the result

A photograph of a city skyline at sunset. The sky is filled with large, dark clouds tinged with orange and red from the setting sun. In the foreground, there are several large, cylindrical industrial tanks, likely part of a water treatment facility, illuminated with blue light. The city skyline in the background features numerous skyscrapers, some of which are lit up. The overall scene suggests a blend of industrial infrastructure and urban environment.

Reinforce the Community Benefit of our Facilities – Build Appreciation in our Business

Imagine the result

MALCOLM
PIRNIE

ARCADIS

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