



2009 NACWA Service Charge Index Survey Questionnaire

1) Agency Name: _____

2) City and State: _____

3) Contact Person / Completed By: _____

4) Telephone: _____ 5) Email: _____

6) 2009 Service Area Population: _____

7) Single Family Average Residential Sewer Service Charge
from January 1, 2009 through December 31, 2009

(including any ad valorem tax applicable to sewerage service): _____

Note: *For those agencies that provide exclusively wholesale service, please report the average residential sewerage service charge for the largest community you serve (i.e., wholesale treatment + collection charges).*

8) Please describe the method used to determine average annual charge and/or add additional comments:

9) Do you foresee annual residential rate increases over the next one to five years? If the amount of rate increase/decrease is known (as a dollar amount or percentage value), please insert a value (with \$ or %) in the appropriate box below. If the value is unknown, simply insert a checkmark in the applicable row for each year.

- a) Approved (by governing Board) rate change
- b) Anticipated rate change
- c) No changes in rates expected
- d) Uncertain

	2010	2011	2012	2013	2014
a)					
b)					
c)					
d)					

If you have questions, please contact Chris Hornback at chornback@nacwa.org or
NACWA's contractor, Mark Hoeke at (202) 361-7446 or mhoeke@dfinet.ch.

FAX Response: You can complete this hardcopy form and fax it to the attention of Mark Hoeke at (202) 318-1472

We ask for your completed response by: December 18, 2009.

Thank you, we greatly appreciate your efforts and input.