**Carolyn M. Fiore**  
Director, Toxic Reduction and Control  
Massachusetts Water Resources Authority  
Chelsea, MA

**Carolyn Fiore** is the Director of the Massachusetts Water Resources Authority’s (MWRA) Toxic Reduction and Control Section. She has held that position since 2002. Prior to that, she held the pretreatment program positions of Manager of Compliance, Manager of Surveillance, Program Manager of Enforcement, and Compliance Coordinator. She has been with the MWRA since 1989.

The Toxic Reduction and Control Section of MWRA is responsible for implementing the pretreatment program required by MWRA’s NPDES permits for its wastewater treatment plants on Deer Island and in Clinton. The Deer Island Wastewater Treatment facility treats an average flow of 300 MGD and a maximum of 1.3 billion gallons per day from 43 cities and towns in the Greater Boston area, and discharges through a nine and a half mile pipe into Massachusetts Bay. The Clinton Wastewater Treatment plant treats an average of 3.5 MGD from the towns of Clinton and Lancaster, Mass. and discharges into the Nashua River. The pretreatment program has more than 1,400 permitted facilities and approximately 210 Significant Industrial Users.

Ms. Fiore is a 1981 graduate of Mount Holyoke College with a Bachelor’s degree in Biochemistry and a 1989 graduate of the John F. Kennedy School of Government at Harvard University with a Masters degree in Public Administration. Prior to her work at the MWRA, she worked as an environmental scientist at the U.S. Environmental Protection Agency in Washington, D.C., in the hazardous waste enforcement program. She also served as a Peace Corps Volunteer in Sierra Leone, West Africa, from 1981 – 1983.